



CUSTOMER STORY

# TEXAS COUNTY MAINTAINS HUMAN CONNECTIONS IN THE AGE OF HYBRID WORK WITH THE HELP OF LOGITECH

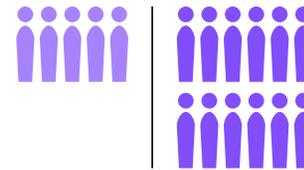


“As a government organization, we want employees to feel like they’re part of something important. We’re leveraging Logitech and Microsoft Teams to help people feel connected and to maintain an organizational culture. These technologies help bring us together, help foster that culture, and foster the sense of being in a team that’s doing some good work.”



— **Richard Semple**  
Chief Information Officer, Williamson County, Texas

Williamson County in the state of Texas is home to over 600,000 people. The County supports a hybrid work model that enables its employees to collaborate at any time from home and office.



Conference rooms are booked for video meetings between 4 or 5 people working on premises and another dozen working remotely.

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INDUSTRY **Government**

SOLUTIONS **Logitech Room Solutions for Microsoft Teams**

LOCATION **Williamson County, Texas**

UC PLATFORM **Microsoft Teams**

WEBSITE **[www.wilco.org](http://www.wilco.org)**



“If you have to call IT to have a video meeting, you’re doing it wrong. Logitech makes it possible for someone to walk into the room, click a button, and start the meeting.”

— **Richard Semple**  
Chief Information Officer, Williamson County, Texas

“We were able to implement 40 Logitech Room Solutions for Microsoft Teams and spread those out across our county. We’ve made incredible use of those conference rooms which are almost constantly booked with four or five people in the office and then another dozen remote.”

— **Richard Semple**  
Chief Information Officer, Williamson County, Texas

## OVERVIEW

With Logitech Room Solutions for Microsoft Teams, Williamson County enables employees to easily connect with each other, whether they are working from home, at the office, or across town at another agency.

### CHALLENGE

As it transitioned to a permanent hybrid work model following the COVID pandemic, Williamson County wanted to ensure that it wasn’t sacrificing the innovation and speed of decision making that occurs from in-person, impromptu discussions. This meant maintaining a culture of inclusion and encouraging deliberate communication.

### SOLUTION

Logitech Room Solutions for Microsoft Teams helped Williamson County optimize their Teams deployment for ease of use and maintaining connections between employees. The ability to easily point the camera and zoom in on whoever is speaking helps to foster relationships and ensure everyone feels included, even when they’re remote.

### RESULTS

Employees can work where they’re most comfortable and productive—whether that be in the office or at home—without sacrificing the culture or human connections that make Williamson County a great place to work. On any given day, conference rooms are booked for video meetings between 4 or 5 people working on premises and another dozen working remotely.

County employees are also taking advantage of the time and cost savings of video for meetings that require cross-agency collaboration.



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