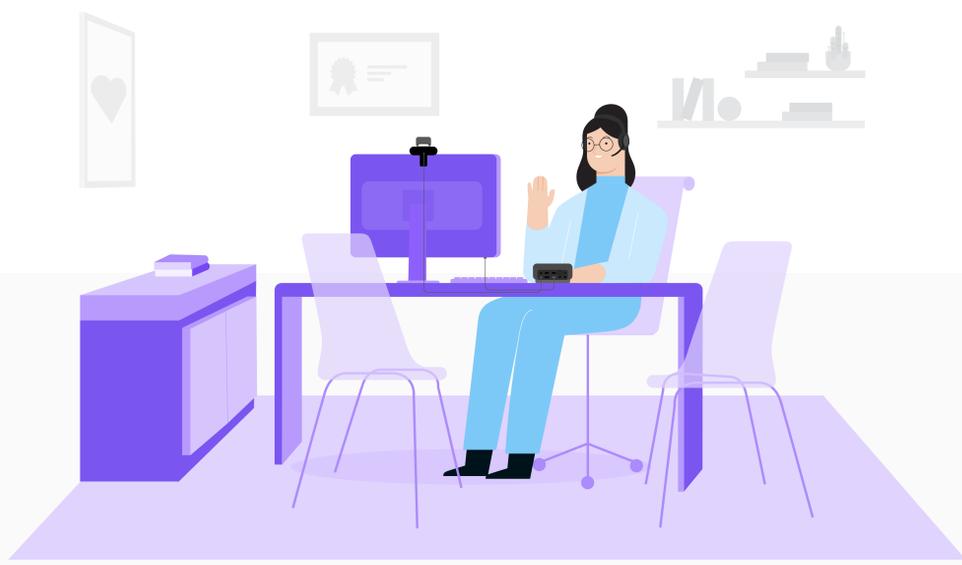
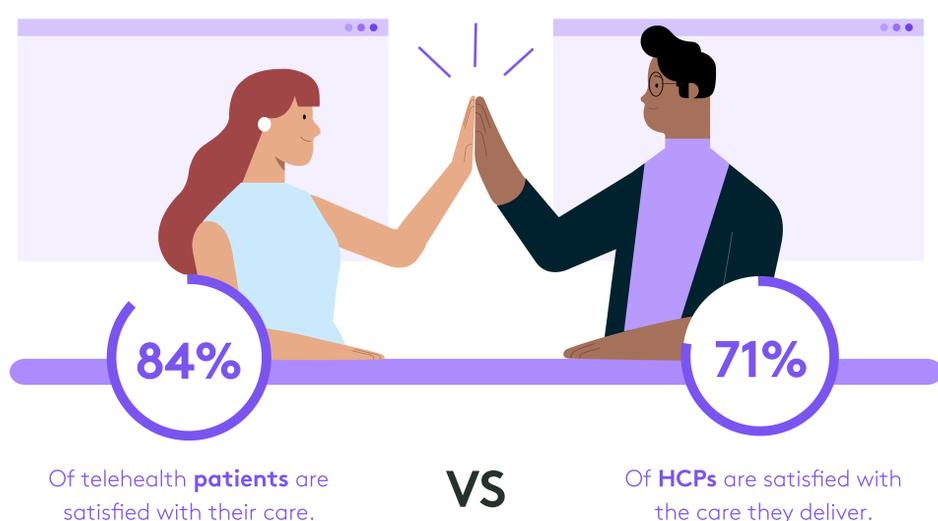


# HOW DO HEALTHCARE PROVIDERS REALLY FEEL ABOUT VIRTUAL CARE?



Telehealth usage has increased over 38X in the past two years. In our recent **Global Virtual Care Experience Study**<sup>1</sup> conducted by Escalent, we looked at how patients and healthcare providers (HCPs) feel about telehealth.



## HOW DO YOU MAKE THE VIRTUAL CARE EXPERIENCE BETTER FOR EVERYONE?

### 1 There's a Gap in Access Versus Efficiency

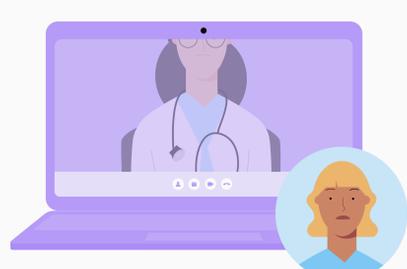


**82%** Of providers believe telehealth expands patient care access.

**34%** Believe that video-based telehealth is more efficient than in-person visits.



### 2 Providers Know: Poor Video Quality Is a Problem



**92%** Say poor video quality reduces the likelihood of return patient visits.

**77%** Believe video quality is critical to a professional appearance.

**68%** Say poor video quality could lead to their patients choosing another provider.

### 3 HCPs Need High-Quality Video for Any Time, Anywhere Usage



**75%** Of **HCPs** expect telehealth usage to grow.



**93%** Of **HCPs** believe better quality video improves patient experiences.

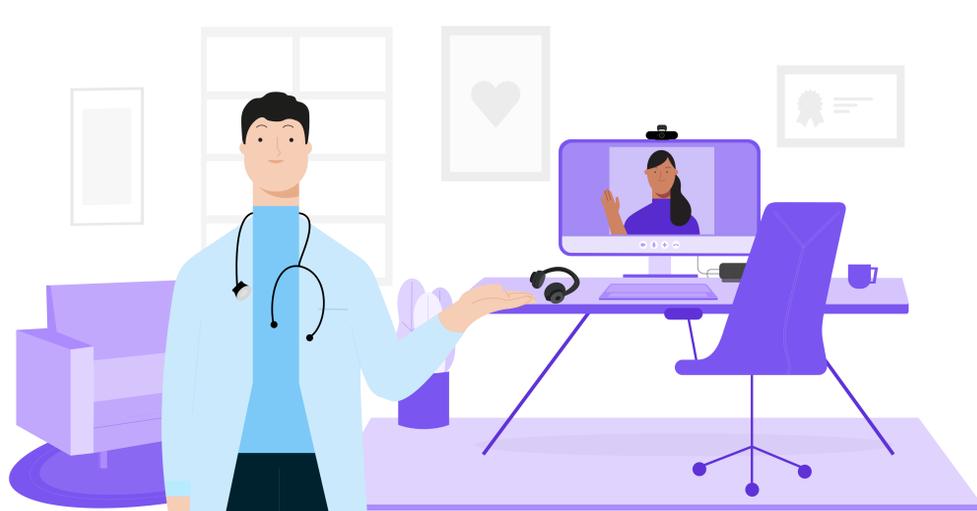


**1 of 3** **HCPs** don't find it easy to use telehealth technologies.

## MOVING HEALTHCARE FORWARD TOGETHER

Telehealth is here to stay

IT decision-makers are deploying video-enabled telehealth solutions that deliver seamless, simple, and consistent virtual care experiences for clinicians and their patients. Rethink what's possible from a patient's bedside, a provider's home, and anywhere in between.



Learn more about the Global Virtual Care Experience Study and video solutions for virtual care at [logitech.com/healthcare](https://logitech.com/healthcare)